# Quartz

Quartz surfaces are easy to maintain. Quartz is a non-porous quartz material that is resistant to stains, heat, and scratching, but it is not indestructible, nor heat, scratch, or stain proof. Please follow the proper care and maintenance and some commonsense instructions to enjoy the beauty and durability of Quartz surfaces for a lifetime.

#### **Routine Care**

Cleaning with soap and warm water on a regular basis will cleanse the surface and maintain its luster and sheen. Use a non-abrasive cleanser that does not contain bleach for day-to-day maintenance. Spills should be cleaned up immediately in the same manner for best results.

### Stains and Spills

Quartz is stain resistant though some spills and stains may be more difficult to remove than others. especially if they have dried on the surface. For issues that require more than simply soap and water a non-abrasive scrub pad may be employed, such as Mr. Clean® Magic Eraser. Rinse thoroughly after use and wipe with a clean cloth.

For substances such as adhesive, gum or grease you may need to use a plastic scraper or putty knife to carefully scrape the material off the surface and then clean as above. Some recommended cleaners for tougher issues include Simple Green®, Formula 409® Surface Cleaner or denatured alcohol.

#### Honed Finish and Darker Colors

Honed finish and dark colored material require more maintenance and more frequent cleaning to maintain their appearance. Fingerprints or metal scuff marks will appear more readily and be more apparent. These marks can be removed in the same manner as above. Dark colors typically will show more readily dust, scuffs, and dirt than lighter colors. These will require maintenance more often to keep up their appearance.

### Heat

Quartz is resistant to heat but not heat proof. It can withstand a normal cooking environment, but you should avoid placing hot pots and pans directly on the countertop, rather using a trivet or hot pad to protect the surface. Radiant heat such as a crockpot must always have a trivet between it and the surface to avoid damage. Do not place hot pots and pans directly on Quartz as this may void the warranty.

## Durability

Quartz is tough, but not indestructible. It is resistant to scratching, though please avoid cutting directly on the surface, rather employ a cutting board always. Do not use abrasive cleaners or pads to clean the surface as these may cause scratching. Quartz is resistant to cracking although excessive force or pressure/weight can cause failure of a seam or material. Strong chemicals and solvents should be avoided and kept out of contact with a Quartz surface as they may etch or discolor the material. Chemicals to avoid include but are not limited to acetone, nail polish remover, paint removers, bleach, oven cleaners, drain cleaners and other chemicals with a high alkaline or PH Level.

With regular maintenance and some common sense your Quartz countertop will remain beautiful and perform for a lifetime!